



FAMILY DENTAL PRACTICE

1 Crawford Rd, Brighton-le-Sands
NSW 2216
(02) 9567 1959
www.familydentalpractice.com.au

Say hello to our new staff members

Staff Update

You might have noticed some new faces around the Family Dental Practice.

Recent additions to our team include **Jennifer** whom joined us in January 2018. You will recognise Jennifer by her Scottish accent and big smile. She has been an Aussie for 8 years now. Jennifer joins our practice from a hospitality background and brings with her excellent customer service skills.

We also welcome **Alix** whom joined the FDP in March 2018. She brings with her a retail background and has commenced training as a Dental Assistant / Receptionist. Alix has proved to be a strong asset to the FDP and looks forward to learning "Everything Dental".

Both Jen and Alix will be working in split roles as Dental Receptionists / Dental Assistants. They are taking over from **Kelsey**, who sadly left the FDP in July,

after two years of service for overseas travels and lots of Yoga.

Daniela has been an integral part of the FDP for the past 11 years. Her happy disposition and caring nature make her an excellent dental assistant. You'll see her on Saturday mornings and during the week on Tuesdays or Wednesdays.

Staff Training

The Family Dental Practice is committed to keeping its staff up-to-date and educated. We've recently attended courses in

- Dental and Medical Emergencies
- Laser Tooth Whitening
- Best Practice Phone Skills
- Dentrix Ascend Software
- The Exceptional Patient Experience
- 3D Digital Scanner



Jennifer



Alix



New 3D Digital Scanner

The Family Dental Practice provides the most technologically advanced equipment available today. We recently updated our iTero scanner to the newest model – the iTero Element.

The iTero digital scanner eliminates the need for messy, gag-inducing dental impressions and allows for a precise fit of crowns and bridges

Not only is a digital impression more comfortable, it's also much more accurate. The scanner takes an incredibly detailed impression of your teeth and gums. Once the scan is complete, Dr Gallagher has a 3D

model of your mouth that can be used to create detailed crowns and bridges.

This digital accuracy eliminates the need to retake impressions, keeping your time in the chair to an absolute minimum.

Whilst we've had a digital scanner for a while, the new iTero Element is faster and clearer than previous models – it features a continuous scanning design that lets us scan in motion, rather than taking individual images and stitching them together. This means even less time in the dental chair for our patients.

The iTero Element also features a scanning wand that's 40% smaller than our last model – making it quicker, more accurate, and even more comfortable.

DO YOU KNOW WHEN YOUR HEALTH FUND BENEFITS ROLL OVER?

Most health funds rollover their members' health fund benefits on the 1st January and when this occurs your unclaimed entitlements will be lost.

With the end of the year fast approaching now is a good time to check with your insurer to find out when your benefit rollover occurs.

We suggest having any outstanding treatment finalised now, to ensure you are getting the most out of your cover, and there is enough time before the year to complete complex cases like crowns, bridges and dentures.



TOP TIPS FOR TEETH

Using Teeth As Tools

Dentists report that patients use their teeth for a wide range of odd jobs: to tear open a bag of potato chips, uncork bottles, pull out a watch stem, cut string or rip a price tag off clothing.

Don't place keys between teeth, or use tools like bobby pins. This can be hard on your teeth, damaging them or causing the edge of a weakened tooth to chip off or even fracture. Just keep your actual tools handy and use them, not your teeth!



Take a look at some of our before and after results with the 3LT Smartbleach Teeth Whitening system. These results were achieved in two sessions on teeth with heavy tetracycline staining. This patient lightened twelve shades.

