

28 March 2020

Dear Patients,

I am writing to you in response to the recent **Novel Coronavirus Pandemic**.

Today, I have made the difficult decision as a member of the Australian Dental Association and the Royal Australasian College of Dental Surgeons to place the Family Dental Practice into a “Hibernation Phase”.

All scheduled appointments in April are postponed.

We are unsure as to the length of this pause in our business and will be guided by the ADA.

If you have any questions or enquires please contact us via toothfairy@familydentalpractice.com.au. My helpful staff will be checking this email address during business hours.

We will be available to provide emergency dental treatment if required to existing patients.

Dr Fiona Gallagher will be available in case of an emergency on M 0417 906 122.

Our aim is to help reduce the risk of community transmission of COVID-19.

The health and well-being of our patients, staff and their families are our utmost priority. We believe we have an important role to play in the prevention of the spread of this virus.

We will keep you updated as to our progress.

We look forward to welcoming you back at the Family Dental Practice and will inform you when we are reopening.

We wish you all good health and well-being during this somewhat uncertain period.

Kind Regards

Fiona Gallagher and Staff