

Tuesday 12<sup>th</sup> May 2020,

Dear Patients,

It is hard to believe that 6 weeks ago we placed the Family Dental Practice into a “Hibernation Phase” in response to the Novel Coronavirus Pandemic.

It is pleasing to report that the Dental Council and Australian Dental Association has now approved that dental practices can **safely provide all dental treatments** including scaling and cleaning.

Precautions will continue to take place at the Family Dental Practice to ensure patients and staff safety during the COVID-19 pandemic.

1. A staff member will phone the day before your appointment to screen you.
2. It is preferable that ONLY the patient attends the dental surgery. If a patient needs a carer, is a minor, or needs an interpreter they will require accompaniment.
3. Social distancing will be followed in the practice.
4. On attending the premises your temperature will be taken in the lounge
5. On entering the dental surgery, you will be required to use an alcohol- based hand rub.
6. Prior to commencement of treatment you will be given a pre -procedural mouthwash.

[The kindness and support we have received from you is far beyond what we could imagine and a constant reminder of why I established the Family Dental Practice 26 years ago.](#)

We look forward to seeing you soon.

Stay safe everyone!

Kind Regards,

Fiona Gallagher

